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Advancing Digital Empowerment  
of Libraries in Europe

## Case studies template

PR2

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of Libraries in Europe

## Introduction

This document provides the template for the development of the Case Studies on digital transformation in libraries.

The ADELE project aims to contribute to the internationalisation of organisations that choose a path of digital transformation. Through the network they can connect, collaborate, compare, and exchange ideas with organisations across Europe and beyond.

The 100 case studies are aimed at initiating the digital transformation of libraries and inspiring libraries that want to improve their performance on certain areas of the tool.

The areas of the ADELE tool cover the use of digital technologies in libraries from different perspectives: management, infrastructure and equipment but also lifelong learning, users training opportunities and community and stakeholders involvement.

The case studies may be linked to an activity, a service, a new professional profile, an initiative, a place or a library infrastructure in line with the areas and the statements of the ADELE tool. We aim to create a database of good practices to foster innovation and the adoption of digital practices in the library.

Library presenting the case study  
(Name, city, website and contact  
details)

Biblioteca Salaborsa - Bologna - Italy  
Website: [www.bibliotecasalaborsa.it](http://www.bibliotecasalaborsa.it)  
General email: [bibliotecasalaborsacomune.bologna.it](mailto:bibliotecasalaborsacomune.bologna.it)  
Contact email: [elisa.brighenticomune.bologna.it](mailto:elisa.brighenticomune.bologna.it)

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<p>Title of the case study</p>	<p>Salaborsa, a multimedia and digital library</p>
<p>Area of ADELE tool illustrated by the case study Please underline the selected area</p>	<ul style="list-style-type: none"> <li><input type="checkbox"/> <i>Management</i></li> <li><input checked="" type="checkbox"/> <i>Infrastructure, Equipment and Support</i></li> <li><input type="checkbox"/> <i>Continuing Professional Development</i></li> <li><input type="checkbox"/> <i>Self-reflection on digital competences</i></li> <li><input type="checkbox"/> <i>Learning opportunities on digital competences for users</i></li> <li><input type="checkbox"/> <i>Collaboration, Networking, and Community</i></li> </ul>
<p>Description of the experience: aim, methods and outcomes</p>	<p>Salaborsa has always had a vocation towards multimedia and digital technology. In the library you can find:</p> <ul style="list-style-type: none"> <li>● self-service catalogue stations</li> <li>● self-service stations to borrow, return, and renew items</li> <li>● more than 16.000 DVDs that you can watch also in the library (reserved computers both in the adult and the children area)</li> <li>● multimedia room with computers for free web surfing</li> <li>● volunteers and staff members helping people understand the ways to use technology</li> <li>● an area for videomaking, beatmaking and a recording studio (OARecords)</li> <li>● free wifi</li> </ul>
<p>Resources needed to implement the idea Please, provide any link and/or send them in attachment</p>	<p>Adequately trained staff Available computers for users Free and fast Internet connection Contents for web page and social media page</p>
<p>Target groups</p>	<p>Users of the library</p>
<p>Elements of innovation</p>	<p>The innovation of our library is that from the very beginning the library has been designed with areas dedicated to digital innovation and provided with all people needed to approach the digital services. Digital services are explained by non-experts using a plain language.</p>
<p>Tips to other library staff using this idea</p>	<p>To collect needs and requests of library's users on digital environment To invest time in digital training for the staff To involve young people, the digital natives (e.g. Civil Service volunteers or high school students) To communicate the services using also traditional and not digital channels, such as leaflets at information desk of the library</p>
<p>Keywords</p>	<p>#equipment</p>
<p>References</p>	<p><a href="https://www.bibliotecasalaborsa.it/documents/vedere_un_film">https://www.bibliotecasalaborsa.it/documents/vedere_un_film</a> <a href="https://www.bibliotecasalaborsa.it/documents/usare_internet">https://www.bibliotecasalaborsa.it/documents/usare_internet</a> <a href="https://www.bibliotecasalaborsa.it/documents/facilitazione-digitale-biblioteca-salaborsa">https://www.bibliotecasalaborsa.it/documents/facilitazione-digitale-biblioteca-salaborsa</a> <a href="https://www.bibliotecasalaborsa.it/ragazzi/documents/cos-e-officina-adolescenti">https://www.bibliotecasalaborsa.it/ragazzi/documents/cos-e-officina-adolescenti</a></p>

